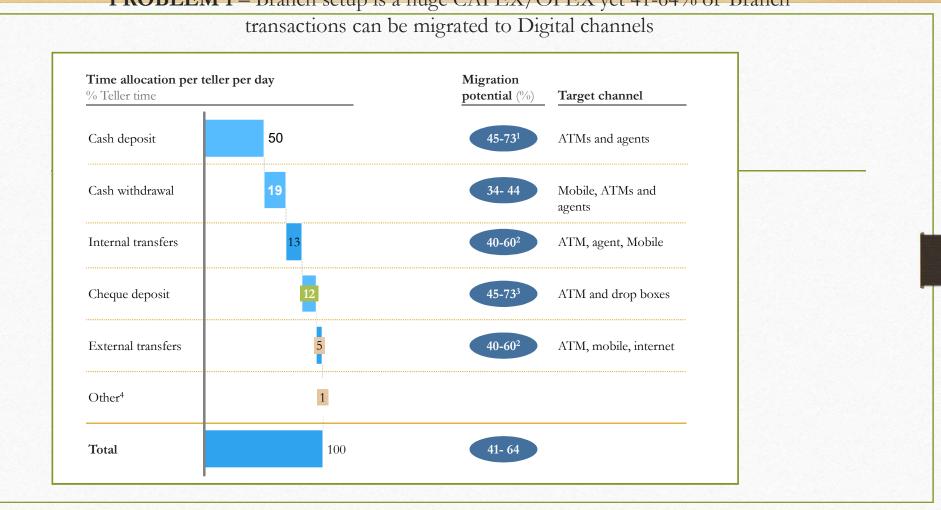
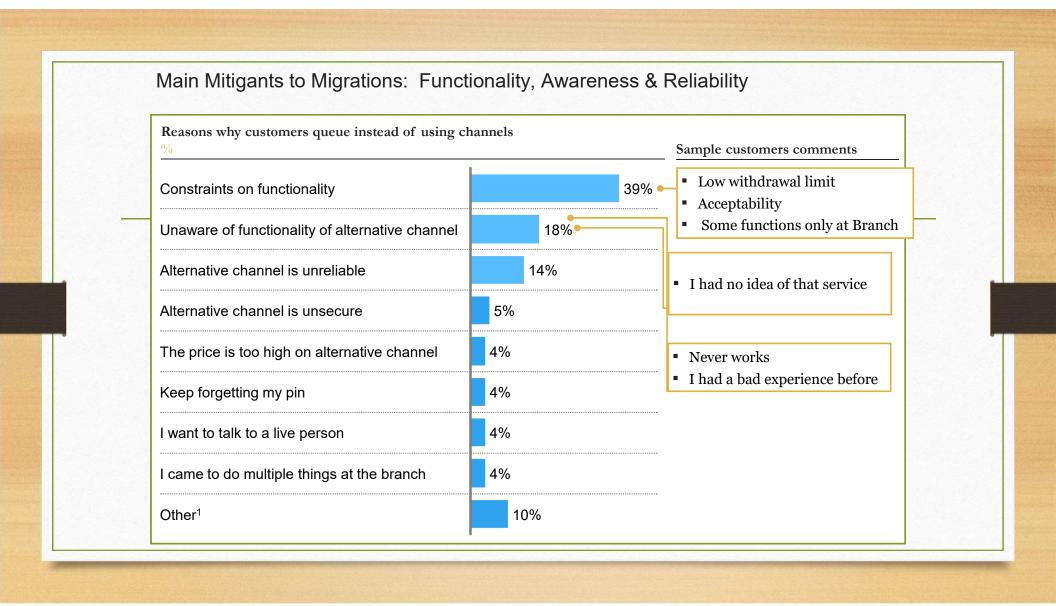
Branch in a mobile phone

VINCENT WAKABA

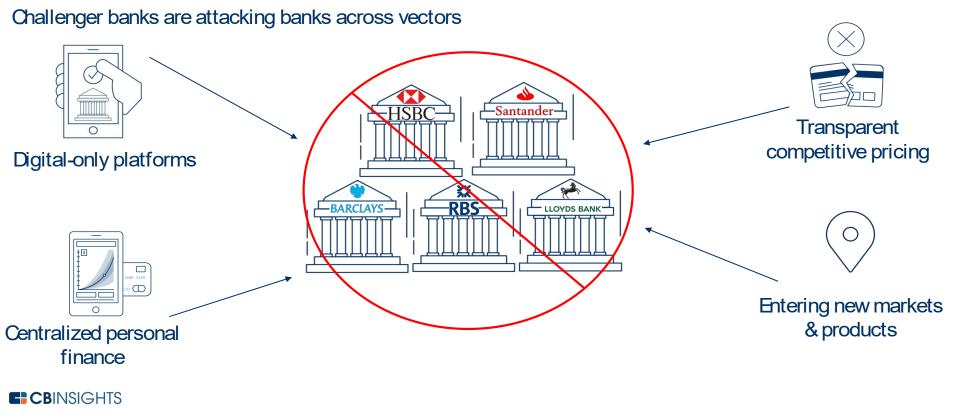
PROBLEM 1 – Branch setup is a huge CAPEX/OPEX yet 41-64% of Branch





THE FUTURE OF RETAIL BANKING

Will challenger banks replace physical branches?



NUBANK IS EXPANDING INTO RETAIL BANKING WITH CURRENT SAVINGS ACCOUNT



Mar'18 // \$150M Series E

\$2B Valuation

Select Investors:

Goldman Sachs, Sequoia Capital, Tiger Gobal Management, Ribbit Capital, Thrive Capital, DST Gobal, Founders Fund, QED, Redpoint Ventures

Brazil-based Nubank is a mobileonly 'challenger bank' focused on the 60M unbanked & underbanked people in LatAm. In 2017, Nubank reported having approximately 3M customers and 850 employees.

Up next, they're launching personal savings & hiring internationally.

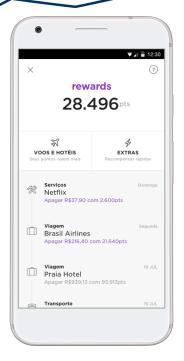
CBINSIGHTS

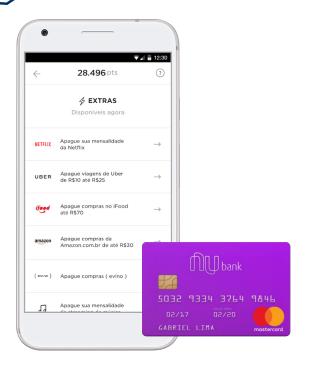
Nubank reduces losses with client base growth

March 29, 2018 | REUTERS

Nubank launches NuCanta digital savings accounts

January 18, 2018 | **EL PAÍS**





CHALLENGE ACCEPTED

Top Q1'18 deals in Europe went to digital-first challenger banks

<u>N</u>26

Mar'18 // \$160M Series C \$500M - \$750M Valuation Select Investors: Allianz X & Tencent Holdings







Mar'18 // \$207M Series D \$1.25B Valuation Select Investors:

BBVA &Toscafund Asset Management





GLOBAL FINTECH VC-BACKED EQUITY FUNDING IN Q1'2018:

\$5.4 BILLION

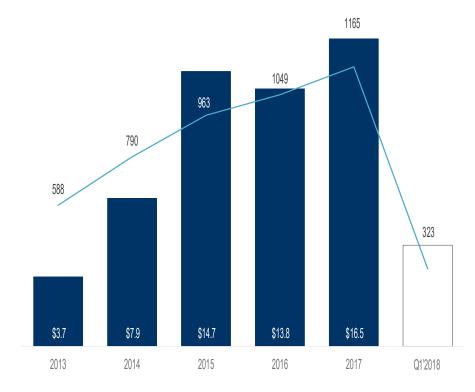
ACROSS

323 DEALS

CBINSIGHTS

Gobal fintech investment on pace for new high

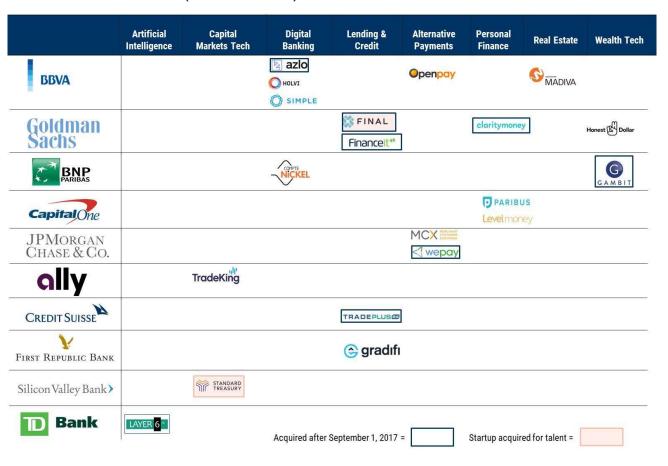
Annual VC-backed global fintech deals and financing, 2013 – 2018 (Q1'18), (\$B)



CBINSIGHTS

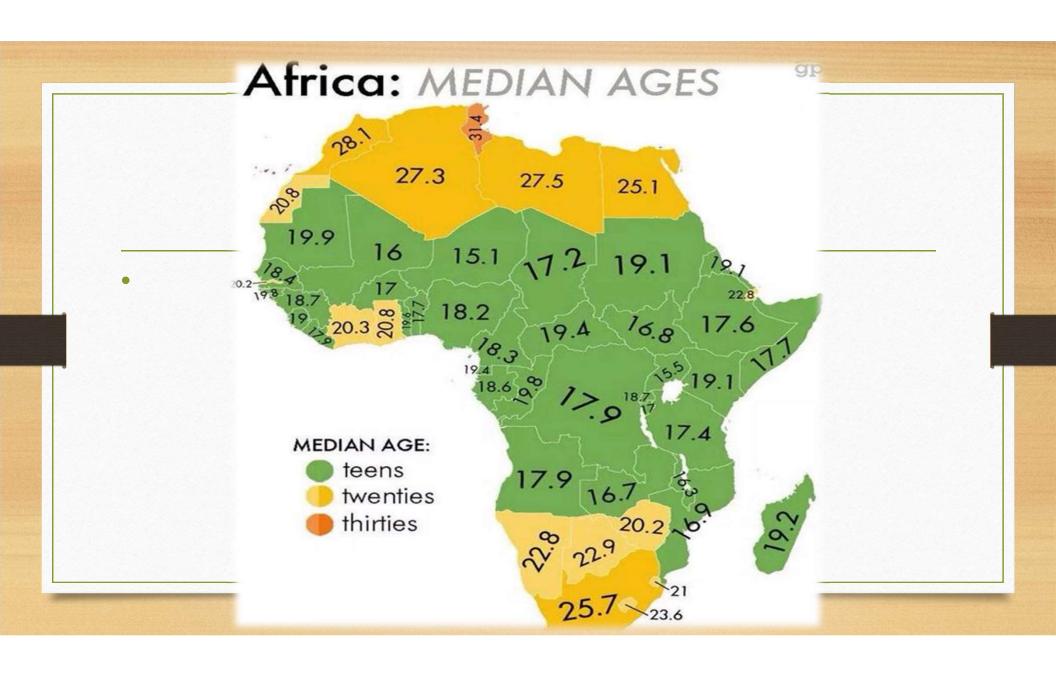
Top banks are finally picking up fintech acquisitions

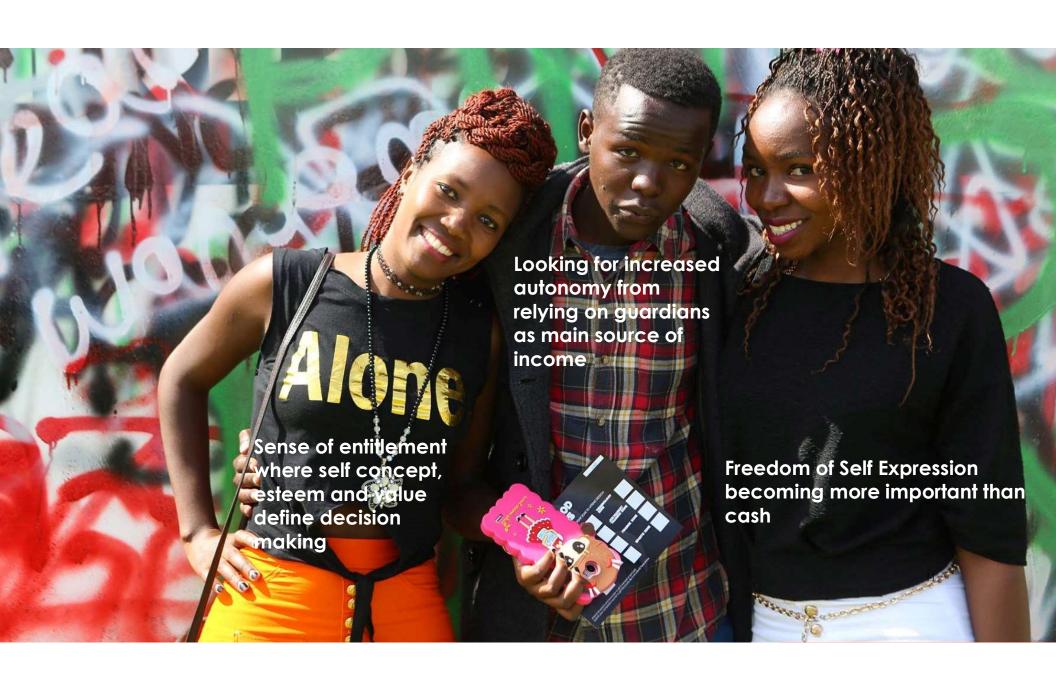
2013 - 2018 YTD (04/16/2018)

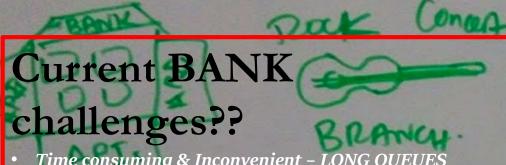


- 20 fintechs have been acquired by banks
- 40% of acquisitions occurred in the last 7 months
- The latest was Goldman's acquisition of PFM app Claritymoney in April 2018







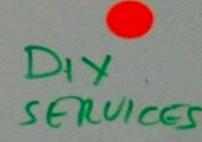


- Time consuming & Inconvenient LONG QUEUES
- There is mistrust/ Hidden charges
- Need for Financial illiteracy
- *Unfriendly Environment in the banking halls GLOOMY*
- Mobile Banking applications are not user friendly and are perceived as being insecure.
- High mobile costs for performing basic banking tasks.
- Bank offerings are too general and lack personalization.

BANK 3

- Lack of seamless change over of accounts
- Lack of washroom areas at banking halls





What does this mean for a BANK??

Millenials are shunning traditional banks and going for smaller banks because of flexibility and innovation and responsiveness to their needs

They have no problem of switching banks if you remain inflexible!



Overhaul of the Mobile Proposition

- Youth friendly App
 - Self and Real Time Account registration
 - Free Internal Funds Transfers
 - No debit card required for cash access at ATM or Agent
 - USD 0.05 Balance check & USD 0.3 ATM fee
 - No monthly fees
 - Instant loans applied and disbursed on Mobile

Transaction Migration

- 1. Culture change driven from the Top
- 2. Experiential customer onboarding
- 3. Selling a service not a product
- Centralized data mining, synthesis and provision of leads

Growth in Mobile Banking Revenue

